

Connecting a Device to Your In-Home WiFi Network

Due to the numerous WiFi devices and configurations available, Point Broadband provides this information for reference only. For full support, refer to the user manual for your device or Point Guard may be able to assist.

Visit <http://point-broadband.com/point-guard> or call 844-407-6468 for more information about Point Broadband's Point Guard program.

Most WiFi-enabled computers and devices can connect to your In-Home WiFi network. To help you get the most out of your In-Home WiFi, Point Broadband provides the following steps to help you connect your device.



WiFi Name & Password (for PBB Wireless LTE Customers Only):

WiFi modems available from Point Broadband offer a secured network. You will need to know your WiFi name and password to allow other devices to access your In-Home WiFi network. If you have forgotten your WiFi name and password, you may be locate that on the sticker on the bottom of your Wifi router.

The **SSID** (Wifi Name) begins with POINTBB_ and the **password** is the number listed next to "WAN MAC."

(Please note: If the password does not work, please try changing the last digit of the password according to the following table... IF THAT DOES NOT FIX THE ISSUE, PLEASE CALL CUSTOMER SERVICE at 844-407-6468)

From This	To This
1	F
2	E
3	1
4	2
5	3
6	4
7	5
8	6
9	7

- Wireless speed performance may vary between devices depending on *each device's wireless technology*.

Device or Operating System	Steps to Enable WiFi	Steps to Connect to Your In-Home WiFi Network
Android	<p>Tap the Settings icon. Tap Wireless & networks or Wi-Fi. If turned off, tap Wi-Fi to turn it on.</p> <p>Note: Settings and menu options may vary between manufacturers and Android versions. Refer to your device owner’s manual for specific steps.</p>	<p>Tap Scan to search for available networks. Tap your network name from the list of available networks (SSIDs). Enter the network password. Tap Connect.</p>
Apple iOS	<p>Tap Settings. Tap Wi-Fi. If Wi-Fi is set to OFF, tap the slider button to turn it on</p>	<p>Tap Settings. Tap Wi-Fi. Tap your network name from the list of available networks (SSIDs). Enter the network password. Tap OK.</p>
Kindle Fire	<p>Tap Quick Settings or Wireless. 2. Tap Wi-Fi. 3. If Wi-Fi is set to OFF, tap ON to turn it on.</p>	<p>Tap Quick Settings or Wireless. Tap Wi-Fi. Tap your network name from the list of available networks (SSIDs). Enter the network password.</p>
Mac OS X	<p>In the menu bar, click the Wi-Fi icon. Click Turn Wi-Fi on.</p>	<p>In the menu bar, click the Wi-Fi icon. Select your network name from the list of available networks (SSIDs). Enter the network password.</p>
Windows 10	<p>From the App list, tap Settings. Click Network & Internet. Click Wi-Fi. Make sure Wi-Fi networking is set to On.</p>	<p>From the System Tray, click the Network icon. Select your network name from the list of available networks (SSIDs). Enter the network password. Click Next.</p>

If these tools are unable to help, please give us a call at 844-407-6468. We are here to help! Also, ask us about our [Point Guard](#) assistance program!