



# Always Connected.™

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## TERMS AND CONDITIONS

### Point Break: Contract Relief Eligibility and Redemption Details

To qualify for the Point Break™ contract relief program, order and install a qualifying Internet Service plan (Note offers not available in all areas). A copy of the final bill from previous provider with early termination fees clearly marked and completed in addition to the 'Point Broadband, Point Break Contract Relief Form' are required to qualify for the contract relief program. Upon receipt of the forms and verification of eligibility, a credit of \$10 per month up to 10 months for 10 mbps plan (not to exceed \$100) or \$20 per month up to 10 months for 20 mbps plan (not to exceed \$200), will be applied to your active account.

Online submission of contract relief forms must be received by Point Broadband within 60 days of installation of the Point Broadband Service or 2 weeks from the date listed on the competitor's final bill statement, whichever is later. Contract Relief form can be found [here](#).

Offer available to qualifying customers only, who have no outstanding obligations to Point Broadband and have an active account in good standing. Monthly credit amount will be determined by the early termination fee on the final bill from the previous provider. Limited time offer. New residential customer only. Restrictions apply.